SOCIB Products & Services Strategy:

Harnessing multi-platform data, model forecasting, scientific research & technology, to enhance the value of ocean data for end-user sectors



Why a Products & Services Strategy?

2011-2016: From facilities to data products

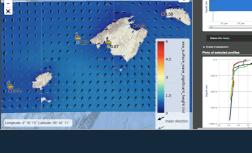
Initiating in 2010 SOCIB has now developed a broad range of platform focused quality-controlled, freely available datasets as well as a range apps for visualising our data.

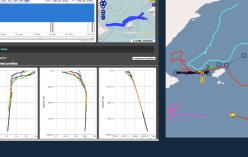




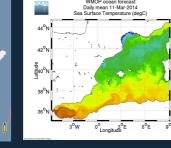












2016:Products and Services Review

To continue our evolution in this space SOCIB undertook a products & services review (2016) with the aim of:

- Delivering more data to more users
- Enhancing value/utility of products & services to users
- Attracting new users
- Providing a strategy to guide resource allocation
- Using SOCIB developed knowledge/IP to support decision making in the marine environment

>> Increase our utility to science and society



Review process:



Internal factors:

Existing data users, observed & derived, potential users in the Balearics, Western Med, globally



External factors:

Economic value/societal benefit of ocean data, examples successful products, how other ocean observatories deliver to stakeholders

>> 10 target user sectors

- Groups of users with common data needs
- Important regionally, nationally, globally
- Economic, societally, number users
- SOCIB can provide data / added value services

Strategy: sector, value & match to SOCIB capabilities

Goal:

Create smart ocean products from our observing system and intellectual property, that add value to decision making & are actively used by scientific & societal customers

Target sectors:

1. Marine and coastal research 2. Marine sports

- 3. Beach, coastal communities & tourists
- 4. Coastal protection, planning and governance 5. Sustainable marine ecosystems
- 6. Integrated coastal zone and ocean management
- 7. Ports and Shipping
- 8. Sustainability of islands and climatic change 9. Maritime safety 10. Education and kids

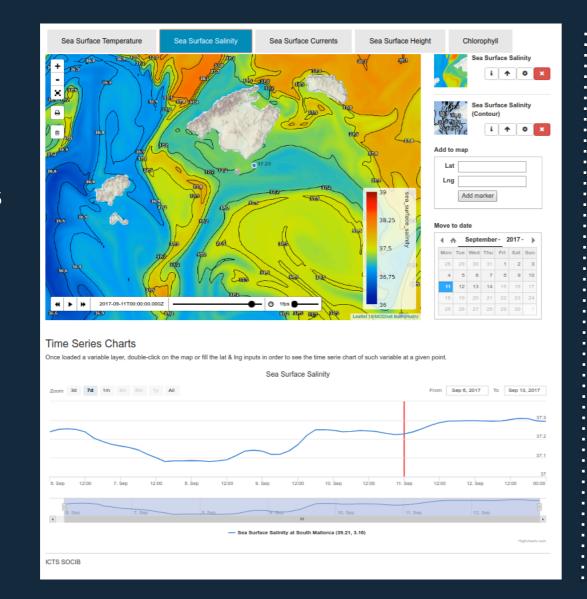


. Sustainable Marine Resources Tool

Sector: Sustainable marine ecosystems

<u>Users</u>: Fisheries & marine ecosystem scientists, fisheries assessment and managers, sustainable marine resource managers.

Product: series of interactive maps displaying key ocean variables, forecasts & derived features for ecosystem assessment and management. Platform: Web Languages: English, Spanish



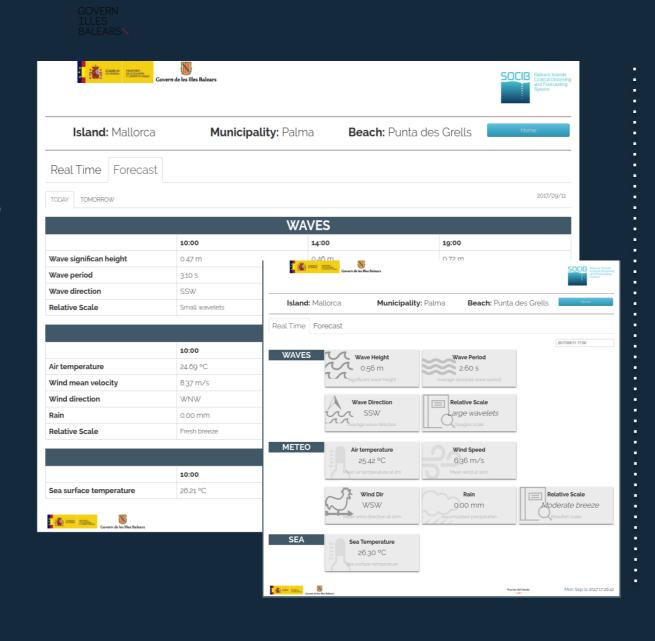
New products under development-

2. Beach Lifeguard (Socorristas) App

Sector: Coastal protection, planning and governance

<u>Users</u>: Local and regional Balearic government, emergency response managers, beach lifeguards

Product: App interface designed for quick & easy 'field use' access to metocean forecast and data used by beach lifeguards and managers. Platform: mobile Languages: Spanish

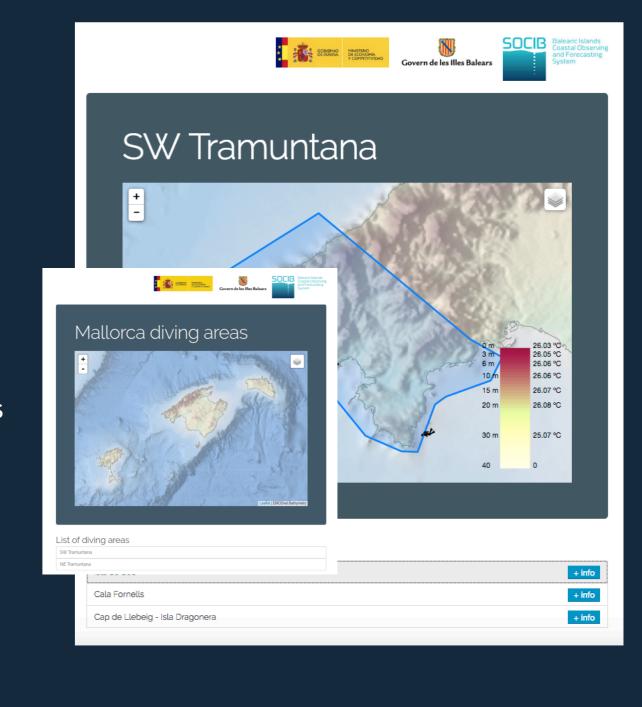


3. Dive Planner

Sector: Marine sport

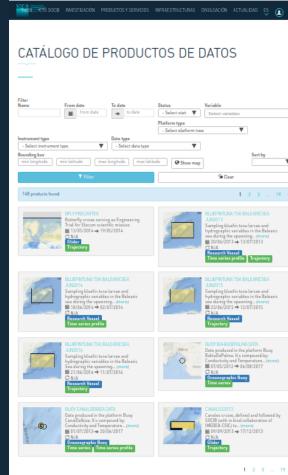
Users: Divers, sailors, surfers, etc.

Product: Interactive map with diving areas displaying metocean information & predictions for divers in for W Med., plus actual & predicted temperature at dive depths. Platform: Web Languages: English, Spanish, Catalan



Implementation and delivery: combining past, present & future

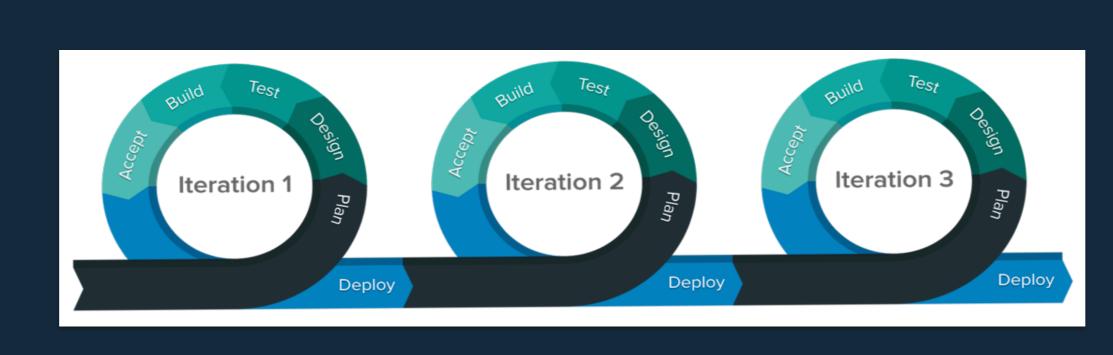




- Data Catalogue: baseline product, providing access to all ocean & coastal observations, model, metocean and satellite datasets
- Sector web pages: providing direct access to data & products of interest to user groups
- Linked information on data policy, quality control, data sources
- Product Catalogue: searchable archive of old and new products

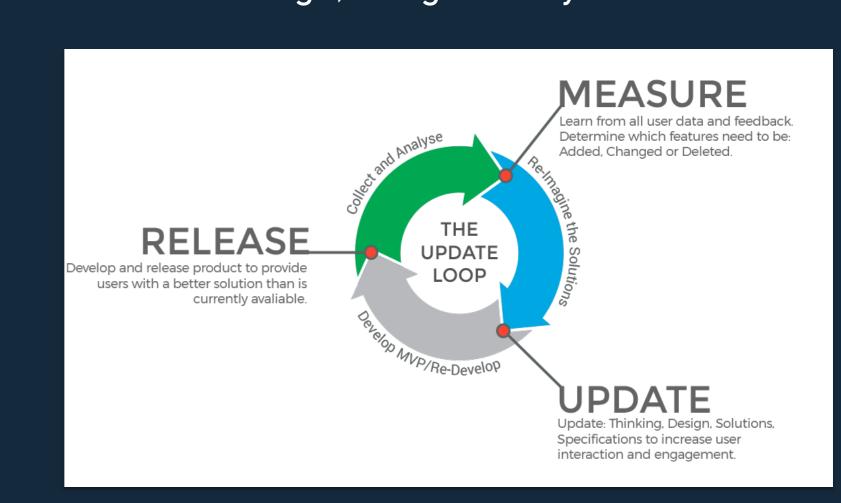
Targeted product development

- Minimum Viable Product (MVP) methodology
- Specific cross function product teams; coordinator, principal investigator (PI), Data Centre and developers
- Early launch, continued improvement



User engagement

- Initiated with PI, continued with product test
- Promotion to user groups, launch & ongoing
- User feedback capability
- Track usage, Google Analytics





CMEMS role & future challenges



1. CMEMS in SOCIB data services

- Data used: MED-MFC forecast and re-analysis products (T, S, u, v, SSH), altimetry products, NRT & re-processed SST & interpolated Chl-a
- In SOCIB products: Model boundary forcing & downstream products

2. Future challenges

- Strategy enables product design to be orientated to fulfil identified user needs (e.g. valuable data, useful platform/interface design), and user groups to be contacted/involved. User feedback on initial new products is very positive.
- Developing innovative products for next target sectors & exciting commercial interest in the opportunities for ocean data products is the future.















